

CORPORATE SOCIAL RESPONSIBILITY (CSR) POLICY

About Beet Language Centre

Beet Language Centre is an organisation dedicated to advancing public education. We are committed to delivering high-quality English language teaching within a supportive, friendly and professional environment. The organisation operates within a residential neighbourhood and considers itself to be part of the local community serving local businesses and providing an extra income for the church, and local households through hosting opportunities.

Each year, Beet Language Centre welcomes approximately 1,500 learners from over 60 countries. We offer a wide variety of programmes for students aged 16 and over, including general English, exam preparation, specialist courses for mature learners, as well as summer course. Our school forms a vibrant, international community promoting British values and culture.

CSR Commitment

Beet Language Centre strives to operate responsibly and ethically in all areas of its work. We aim to protect the environment, support our staff and students, and build positive relationships within our wider community. We view Corporate Social Responsibility as an ongoing commitment that involves understanding and managing our impact across the following areas:

- Education
- Customers and suppliers
- Workplace practices
- Environmental sustainability
- Community engagement
- Charitable activity

Education

- Beet Language Centre is founded to promote public education, particularly the study and appreciation of the English language. Beet fosters a diverse, multicultural environment that encourages intercultural understanding and respect for different perspectives, cultures and learning styles.
- We aim to help students develop tolerance and open-mindedness by exploring differing viewpoints in a safe and respectful learning environment.
- We support discussion of current issues in the classroom and develop teaching materials where appropriate.

Marketplace (Clients and Suppliers)

- We comply with all applicable laws and regulatory requirements.
- We conduct ourselves with honesty, professionalism and ethical behaviour.
- We are committed to delivering high-quality services to our learners and partners.
- We aim to build long-term, trust-based relationships with customers and suppliers.
- We regularly collect, review and report feedback from our students.

Workplace

- We adhere to Health & Safety regulations to ensure a safe environment for staff and students.
- All staff receive a thorough induction.
- We treat employees fairly and encourage positive working practices.
- We provide ongoing professional development and training opportunities for all staff.

Environmental Sustainability

- We monitor our energy and water consumption to reduce our environmental impact.

Water Conservation

- Student toilets include dual-flush systems, and taps use mechanical timers.
- Hanging baskets are now watered daily with a timed dispenser installed across the façade
- Two water fountains installed to reduced waste plastic on bottle water

Energy Conservation

- Staff are encouraged to close windows/doors and switch off lights when leaving rooms.
- We are transitioning to energy-efficient lighting, with 80% completion as of March 2026.

Paper Reduction

- Staff are encouraged to limit photocopying, print double-sided and recycle paper.
- We review our record-keeping reducing reliance on paper files.
- We are integrating more digital technology in classrooms to reduce paper use.

Recycling

- Recycling bins are available throughout the centre; waste is sorted and collected by Veolia, with food waste collected separately by BCP to be turned into bio-fuel and compost.
- All wastepaper is either recycled or reused as scrap.
- Secure cycle parking is provided to encourage students and staff to travel by bike.

Community Engagement

- We seek to interact positively and constructively with our local communities.
- We aim to support local suppliers and businesses.

Charitable Work

As an educational charity, we offer grants, scholarships and donations in support of our mission. Our charitable initiatives include:

- providing English language training for refugees in partnership with RefuAid, then progress to further or higher education
- supporting Ukrainian refugees living in Bournemouth with language tuition
- offering English training to low-income Brazilian youths through Sol Bilingue, helping them to build employability and career opportunities
- organising fundraising activities for Julia's House in Dorset
- supplementing funds raised by staff/students for other charitable initiatives, such as water aid in Tanzania and MacMillan coffee mornings

Last Reviewed March 2026 RE

Policy reviewed: March 2026 – Centre Manager

Next review due: March 2027